MULTI-SITE

WALK-IN

SPA

HAIR

BARBER

CLINIC

LOYALTY

REDEEMING
LOYALTY REWARDS

HOME & MOBILE

BEAUTY

SHORTCUTS

SMARTER BUSINESS TECHNOLOGY

it suits you

Last updated 10 January 2017

By Erin Lewis

Product: Loyalty

Software version no: 8.0.19.1

Document version no: 1.0

Country: Australia

CONTENTS

ABOUT THIS DOCUMENT

Loyalty is a great way to reward your valued clients and create long term customer relationships, providing flexible options to keep them coming back for more. Automated, sophisticated and sleek, the feature uses a points-based system that allows you to reward your clients based on the amount they spend on products and services. Once a client has earned Loyalty rewards, they can use these rewards to purchase products and services at the Point of Sale.

REDEEMING LOYALTY REWARDS

1 Once the transaction is prepared and ready to be processed at the Point of Sale, click on the **custom payment type** button.

2 Select **loyalty**.

3 If you are using loyalty cards, scan the member's card, then go to step 7. If you are not using loyalty cards, go to step 4.

4 Click on the **loyalty** button.

5	Select the relevant program.
6	Click **done**.
7	If the client only wishes to partially redeem their rewards, you can click on the amount to change it.
8	Click **done**.

Allisa Cameron

Program: VIP Loyalty Program Exp: No Expiry
Member No: 62997400000000802270
Program Points: 5
Global Rewards: $40.00

Remove Client

Clients

SHORTCUTS
1:10 PM
Mon, 9 May '16

Trans# 3

Main

Appointments

Arrivals

Walkin Manager

Point Of Sale

Clients

Performance

Exit

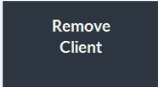| Employee	Product/Service	Qty.	Price	Disc.	GST	Total
Anna	Crème Blush Crème Blush Tropical Glow	1	44.00	0.00	4.00	44.00

Discount		0.00
TIP		0.00
Sales Total		44.00
GST		4.00
Redemptions		0.00
Amount Owing		**44.00**
Payment Received		0.00
Outstanding		**44.00**

$0.00 $0.00 $0.00

$0.00 $0.00 $0.00

Card   Quote

Tools

Stock

Setup

Choose a Card for Allisa Cameron

Please select a card to be used for redemption

| Programs	^ Status	Expiry Date	Balance	Points Balance
VIP Loyalty Program - 62997400000000802270			$40.00	5

6 — Done   Cancel

Enter Loyalty Payment(s)

Outstanding: $4.00

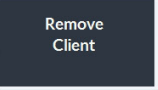| Number	Balance	Amount	Status
62997400000000802270	$40.00	$40.00	Validated
		$4.00	Incomplete

Loyalty

8 — Done   Cancel

Page 2

9 If there is any remaining balance left on the transaction, process this as usual by selecting the relevant payment type and entering the value.

10 Click **end sale**.

11 Click **redeem** to finalise the reward redemption.

Employee	Product/Service	Qty.	Price	Disc.	GST	Total
Anna	Crème Blush Crème Blush Tropical Glow	1	44.00	0.00	4.00	44.00

Allisa Cameron

Program: VIP Loyalty Program Exp: No Expiry
Member No: 62997400000000802270
Program Points: 5
Global Rewards: $40.00

Remove Client

Trans# 3

9
$4.00 $0.00 $0.00
$0.00 $40.00 $0.00

Discount   0.00
TIP   0.00
Sales Total   44.00
GST   4.00
Redemptions   0.00
Amount Owing   44.00
Payment Received   44.00
Change   0.00

Card

10 End Sale

History

No Sale

SHORTCUTS
1:15 PM
Mon, 9 May '16
Main
Appointments
Arrivals
Walkin Manager
Point Of Sale
Clients
Performance
Exit
Tools
Stock
Setup
Anna
Owner
Log Off

Redeem Gift Card Payment(s)

Outstanding: $0.00

| Number	Balance	Amount	Status	Offline
62997400000000802270	$40.00	$40.00	Validated	

Loyalty

11 Redeem

Cancel

SHORTCUTS™
SMARTER BUSINESS TECHNOLOGY

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